

PUBLIC TRANSPORT AUTHORITY — ABORIGINAL LIAISON OFFICERS

2234. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) How many Aboriginal Liaison Officers are employed by the Public Transport Authority?
- (2) How many Aboriginal Liaison Officers are contracted by the Public Transport Authority?
- (3) Of those in (2), how many are:
  - (a) full-time;
  - (b) part-time;
  - (c) casual; and
  - (d) other?
- (4) When was the last time the Public Transport Authority performed an audit on the Contractor's Induction and Safety Training for Aboriginal Liaison Officers?
- (5) What were the findings of the audit?
- (6) Do Aboriginal Liaison Officers have a formal job description?
- (7) If yes to (6), please table a copy?
- (8) If no to (6), what work is undertaken by Aboriginal Liaison Officers?

**Hon Jim Chown replied:**

- (1)–(2) Six Aboriginal Liaison Officers (ALO) are contracted through MSS Security.
- (3)
  - (a) Four
  - (b) Nil
  - (c) Two
  - (d) Not applicable
- (4) MSS Security is a Registered Training Organisation who controls their internal induction and ongoing training to the standards required by the appropriate governing bodies.
- (5) Not applicable
- (6) No
- (7) Not applicable
- (8) ALO's daily duties consist of, but are not limited to the following tasks:

Providing general customer service to all customers utilising the PTA Network.

Provide assistance to fellow employees whilst liaising with indigenous patrons.

Providing general customer service to all indigenous patrons utilising the PTA Network.

Provide assistance to indigenous youths travelling on the PTA network and will liaise with adult family members as necessary.

Undertake platform patrols and on board trains within the PTA network.

Observe and report any suspicious behaviour.